

Why Does My Camera Image Look Purple or Pink?

Dear Customer,

If you notice a **purple or pink tint** in your camera's live feed during the day, please rest assured that **your camera is not defective**. This is actually a side effect of a special, animal-friendly design built into this model.



Designed for Wildlife Safety, Not a Hardware Fault

Nesting birds, owls, and squirrels are incredibly sensitive to artificial lights and sudden noises, especially when raising their young. To create a completely safe, stress-free sanctuary, we **disabled the red indicator light** and **removed the clicking noise** typically caused by night vision switching.

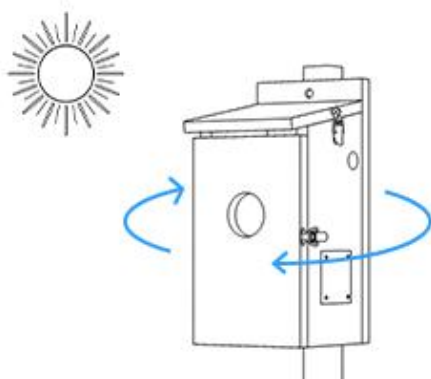
Because we prioritized the animals' comfort and safety by removing these disruptive components, the camera's lens becomes highly sensitive to intense daytime lighting. Under strong direct sunlight, this extreme sensitivity causes the image to take on a purple or pink tint.



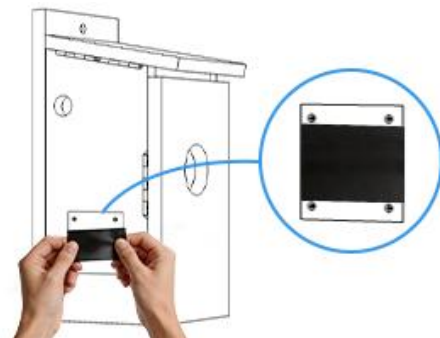
Tips to Reduce the purple or pink tint:

To get a clearer view without disturbing your furry or feathered guests, you can easily optimize the setup with these two simple adjustments:

① **Adjust the Angle:** Slightly turn or tilt the wood house to prevent harsh, direct sunlight from shining straight into the camera lens.



② **Create a Gentle Shade:** If your wildlife house has high-light or transparent areas, placing a small piece of dark tape over a portion of those areas will block excess glare and significantly improve the image colors.



Every tint of purple in your video is proof of the safe, quiet, and peaceful home you're providing for wildlife. Thank you for choosing a design that puts nature first!